CUSTOMER SERVICE MANIFESTOThree Big Statements



We're going to help you craft a simple manifesto based around three big statements based on the following:

- The core of your brand what you stand for.
- ullet Your value proposition why customers should buy from you rather than someone else.
- Your service ambition what customers can expect when they do business with you.

| | our big brand statement you set up your business? (50 words or less) |
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| 2. What you offer: \ | What are your value proposition statements? |
| Price (50 words or less) | |
| Product (50 words or less) | |
| Service (50 words or less) | |
| Delivery (50 words or less) | |
| 2.1 Where are you | strongest? 50 words or less, choose up to two |
| | |
| 2.1 Whore is your | customer convice strongest? so wands an less |
| Z. I Wilele is your | customer service strongest? 50 words or less |
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